GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:687
ANSWERED ON:27.04.2016
Indian Railways Freight Operations Information System
Chavan Shri Harishchandra Deoram;Laguri Smt. Sakuntala

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Government has implemented 'Indian Railways Freight Operations Information System';

(b) if so, the details thereof;

(c) whether the Government has received any complaints during the last three years on this account;

(d) if so, the details thereof, zone-wise; and

(e) the number of persons found guilty in the matter along with the action taken by the Government against said persons?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI MANOJ SINHA)

(a) Yes, Madam.

(b) Freight Operations Information Systems (FOIS) has been implemented across Indian Railways network and caters to all freight bookings and invoicing and captures running position of all freight

trains. About 99% of invoices are generated through this system. FOIS has two core modules viz., Rake Management System for monitoring of Rake movement and Terminal Management System for commercial activities related to freight business.

(c) to (e) Technical issues regarding day to day working of the system are reported from locations where FOIS terminals have been installed. These are resolved on daily basis by the technical team of Centre for Railway Information System (CRIS).

No other complaints regarding the system have been received.

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